



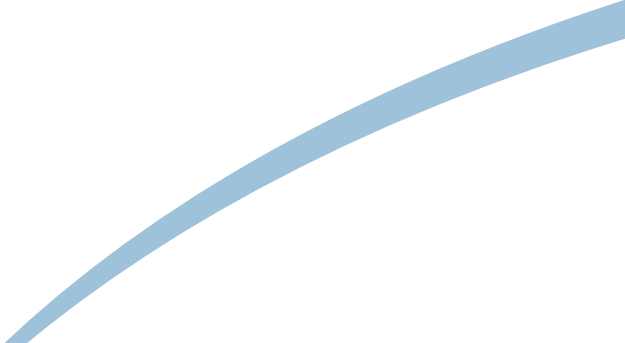
**TRUTH-IN-SAVINGS DISCLOSURE  
OF MEMBERSHIP AGREEMENT  
AND ACCOUNT TERMS**

**EFFECTIVE DATE**

**April 1, 2026**

This Disclosure Supersedes All Disclosures  
Prior to the EffectiveDate Shown Here

**Important Document**  
Please Read and Retain  
For Your Records



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# TRUTH-IN-SAVINGS DISCLOSURE OF MEMBERSHIP AGREEMENT AND ACCOUNT TERMS

## INTRODUCTION

Welcome to LBS Financial Credit Union, herein referred to as Credit Union. By signing the Membership Application and Account Agreement card, paying a Membership fee and depositing the required minimum funds in a credit union account, you agree to the terms of the card as well as this Membership and Account Agreement. This disclosure supersedes all other previous account agreements and disclosures for these accounts.

The terms, conditions and information contained in the Membership and Account Agreement Disclosure and all amendments thereto, are by this reference hereby incorporated in their entirety into this Truth In Savings Agreement and become an integral part of the General Terms and Conditions of Your Credit Union Accounts.

All agreements and disclosures shall be construed in accordance with the provisions of the California Uniform Commercial Code (UCC). Savings accounts, Checking/Share Draft accounts, Share Certificate accounts, and IRA Certificate accounts are subject to the requirements below as contained in the account agreements. Please read this carefully. If you sign the Membership Application and Account Agreement card or any other account agreement card required by the Credit Union, you agree to these rules. You will receive a separate Fee Schedule, and a separate schedule of rates and qualifying balances, if they are not included in this document. If you have any questions regarding this disclosure and agreement, please call us at 562.598.9007, 714.893.5111, or 800.527.3328.

**Please note that this Agreement contains an ARBITRATION AGREEMENT AND WAIVER OF CLASS AND COLLECTIVE ACTIONS which affects your rights with respect to any claims or disputes by or against the Credit Union. You may opt out of that provision as described on page 6.**

## INFORMATION REGARDING MEMBER IDENTIFICATION

To help the government fight the funding of terrorism and money laundering activities, Federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens an account.

**What this means for our Members:** When you open an account, we will ask for your name, address, date of birth, and other information that will allow us to identify you. We may also ask to see your driver's license or other identifying objects.

## MEMBERSHIP/ELIGIBILITY AND REQUIREMENTS

To join LBS Financial Credit Union, a Membership Application and Account Agreement card must be completed and you must meet the Membership eligibility requirements, including the purchase and maintenance of at least one share (membership share) as set forth in the Credit Union Bylaws. The maximum amount of shares which may be held by any one Member shall be established from time to time by resolution of the Credit Union's Board of Directors. To receive Membership privileges you must at the time of application, pay a one-time, non-refundable Membership fee of \$1.00. Each person applying for Membership on the same account must also pay the \$1.00 Membership fee.

A Member who reduces his share balance below the par value of one share and does not increase the balance to at least the par value of one share within three (3) months of the reduction may be terminated from Membership at the end of a dividend period.

Shares may be transferred only from one Member to another, by written instrument in such form as the Credit Union may prescribe. No transfer of voting rights or other Membership privilege is permitted by virtue of transfer to or co-ownership of share by nonmembers. The Credit Union reserves the right, at any time, to require Members to give, in writing, not less than seven (7) days and not more than sixty (60) days notice of intention to withdraw the whole or any part of the amounts so paid in by them.

No Member may withdraw shareholdings that are pledged as required for security on loans without the written approval of the manager or a loan officer, except to the extent that such shares exceed the Member's total primary and contingent liability to the Credit Union. No Member may withdraw any shareholdings below the amount of his/her primary or contingent liability to the Credit Union if he/she is delinquent as a borrower, or if borrowers for whom he/she is co-maker, endorser, or guarantor are delinquent, without the written consent of the manager or loan officer.

As a condition of establishing Membership, we may confirm your eligibility prior to or subsequent to opening your Regular Share Account. If we cannot confirm your eligibility to our satisfaction, your account may be closed. If we deny your application we will provide you with the name, address and telephone number of the account verification service which provided us with this information.

We reserve the right to suspend or deny all services and/or expel you from Membership, and, if appropriate restrict your access to Credit Union premises, if any of the following occur:

- You fail to meet your obligations to the Credit Union;
- You fail to comply with applicable law and the Credit Union's Bylaws and rules as amended from time to time;
- You are directly involved in any type of fraudulent activity or you are convicted of a crime;
- You cause the Credit Union a loss in any way, including but not limited to, loan charge-off, account overdrafts, or bankruptcy; or
- You fail to conduct your business with the Credit Union in a civil and business-like way.

Violence or threats of violence, against Credit Union Staff, Volunteers or other Members will not be tolerated.

## **ARBITRATION AGREEMENT AND WAIVER OF CLASS AND COLLECTIVE ACTIONS**

Please read this Arbitration Agreement and Waiver of Class and Collective Actions ("Arbitration Agreement") carefully. If you do not timely opt-out as permitted below, it affects your rights and may have a substantial impact on how legal claims and disputes between you and the Credit Union are resolved.

### **AGREEMENT TO ARBITRATE CLAIMS**

This Arbitration Agreement is effective upon the 61st day after the first time we provide it to you ("Effective Date") unless you opt-out in accordance with the requirements of the YOUR RIGHT TO OPT-OUT OF THIS ARBITRATION AGREEMENT provision below. We reserve the right to make changes to this Arbitration Agreement. We will provide you with notice of any change as required by law. However, if we believe we are making changes that are to your benefit or are simply providing you with additional information about arbitration and/or this Arbitration Agreement, you agree that any such changes will not provide you with any new right to opt-out, unless otherwise provided under applicable law.

You and the Credit Union agree that binding arbitration may be elected by either you or the Credit Union with respect to any past, present, or future dispute, claim, or controversy above the small claims jurisdictional limit arising out of or relating to the Truth-in-Savings Disclosure of Membership Agreement and Account Terms ("Account Agreement") and/or any Credit Union account, product, or service governed by the Account Agreement, even if the claim, dispute, or controversy arises out of, affects, or relates to conduct that occurred prior to the Effective Date of this Arbitration Agreement, and even if the other party has already initiated a lawsuit.

#### **HOW IS ARBITRATION ELECTED?**

Arbitration is elected by one party making a written demand for arbitration to the other party, by filing a motion to compel arbitration in court, or by initiating arbitration against the other party. You and the Credit Union agree, upon such written demand, motion or initiation, to submit to, and that such claim shall be settled by, binding arbitration.

#### **WHAT IF THE CLAIM AMOUNT FALLS WITHIN SMALL CLAIMS COURT JURISDICTION?**

Neither party will demand the arbitration of an action properly filed in small claims court, or its state's equivalent court, or for any claim or dispute within the scope of the small claims court's jurisdiction. But if a claim is transferred, removed, or appealed to a different court, such claim shall be subject to binding arbitration.

#### **WHAT RULES WILL GOVERN THE ARBITRATION AGREEMENT?**

The arbitration will be subject to the rules of the American Arbitration Association ("AAA") for consumer disputes in effect at the time the arbitration is initiated, or such similar rules as may be adopted by AAA ("Rules"). If there is any conflict between the Rules of the AAA and this Arbitration Agreement, then this Arbitration Agreement will control to the extent of the inconsistency. If the AAA is unavailable to resolve a claim or dispute, and if you and the Credit Union do not agree on a substitute forum, then the Credit Union can select the arbitration forum for the resolution of the claim or dispute. For more details and to obtain a copy of AAA's Rules and arbitrator rosters, check the American Arbitration Association's website, [www.adr.org](http://www.adr.org), or call the American Arbitration Association's Customer Service telephone number at 800.778.7879.

This arbitration shall be conducted before a single arbitrator appointed by the AAA. The arbitrator shall be an attorney, retired judge, or AAA panel member, with experience and knowledge regarding financial institutions and transactions.

### **WHAT ARE THE BASIC DISTINCTIONS BETWEEN ARBITRATION AND COURT PROCEEDINGS?**

There is no judge or jury in an arbitration proceeding, and the appellate rights of both parties are more limited than in court. All statutes of limitations or other defenses relating to the timeliness of the assertion of a dispute or claim that otherwise would be applicable to an action brought in a court of law must be followed by the arbitrator, and the commencement of an arbitration under this Arbitration Agreement shall be deemed the commencement of an action for such purposes. Discovery shall be available for non-privileged information to the fullest extent permitted under the Rules. The arbitrator's decision shall be final and binding and may be entered in any state or federal court having jurisdiction. Except as provided under applicable law, the arbitrator's award is not subject to review by a court, and it cannot be appealed. Any claims and defenses that can be asserted in court can be asserted in arbitration. The arbitrator may award any remedy provided by the substantive law that would apply if the action were pending in court, including public injunctive relief under the California Consumer Legal Remedies Act and Unfair Competition Law.

### **HOW ARE ARBITRATION FEES AND COSTS ALLOCATED?**

The filing, administration, and arbitrator fees imposed on you and/or the parties by the AAA pursuant to this Arbitration Agreement shall be paid by the Credit Union. Each party shall be responsible for and pay their respective costs, including attorneys' fees, incurred by them in preparing and presenting their cases during the arbitration proceedings, regardless of who prevails.

### **WHERE WILL THE ARBITRATION BE HELD?**

Arbitration hearings will be held in a location reasonably convenient to your residence, or at another location if mutually agreed, but if personal attendance is burdensome or not feasible for you, the Credit Union will not object to you choosing to have your claims handled via telephone or other medium allowing for remote access to hearings and proceedings if otherwise allowable by the AAA and/or under the Rules.

### **WHAT RIGHTS AND OR CLAIMS ARE NOT AFFECTED BY THIS ARBITRATION AGREEMENT?**

This Arbitration Agreement does not preclude you from bringing claims regarding the Account Agreement and/or your accounts, products, or services governed thereunder to the attention of any federal, state, or local government agency or entity. Such agency or entity may be able to seek relief on your behalf.

Nothing in this Arbitration Agreement shall limit your or the Credit Union's right, whether before, during, or after the pendency of any arbitration proceeding, to exercise any self-help remedies, such as set-off or repossession and sale of collateral, or to apply to a court of competent jurisdiction to obtain provisional remedies (including, but not limited to, applying for injunctive relief, a temporary restraining order, a temporary protective order, an attachment order, or any other pre-judgment remedies) or interpleader relief. The exercise of such rights will not constitute a waiver of the right to submit to arbitration any dispute regarding the Account Agreement.

This Arbitration Agreement will not apply to any disputes involving a consumer loan secured by real estate, or a consumer loan we provide you to the extent you and/or a co-borrower are "covered borrowers" under the Military Lending Act on such loan.

### **WILL THIS ARBITRATION AGREEMENT SURVIVE IF YOUR RELATIONSHIP WITH THE CREDIT UNION CHANGES?**

This Arbitration Agreement shall survive your death, the closing of any of your accounts, the termination of any product or service, or of your business or transaction(s) with us, or any bankruptcy filing to the extent consistent with applicable bankruptcy law and shall also survive as to any claim within the scope of the Account Agreement.

### **WHAT LAW WILL GOVERN THE ENFORCEABILITY OF THIS ARBITRATION AGREEMENT?**

Notwithstanding anything to the contrary in the Account Agreement, this Arbitration Agreement is governed by the Federal Arbitration Act ("FAA") and shall be interpreted and enforced in accordance with the FAA to the fullest extent possible, notwithstanding any state law to the contrary, regardless of the origin or nature of the claim or dispute at issue. Any issue concerning whether or the extent to which a dispute or claim is subject to arbitration, including issues relating to the validity or enforceability of this Arbitration Agreement, shall be determined by the arbitrator. Only a court, and not an arbitrator, however, shall determine the validity and effect of the waiver of class and collective actions below.

If any term or provision of this Arbitration Agreement is held to be invalid or unenforceable, the remaining provisions shall be enforced without regard to the invalid or unenforceable term or provision.

## **WAIVER OF CLASS AND COLLECTIVE ACTION AND WAIVER OF JURY TRIAL FOR CLAIMS SUBMITTED TO ARBITRATION**

YOU AND THE CREDIT UNION EACH EXPRESSLY INTEND AND AGREE THAT ANY AND ALL CLAIMS SUBMITTED TO ARBITRATION MUST BE BROUGHT IN THE PARTY'S INDIVIDUAL CAPACITY AND HEARD SOLELY ON AN INDIVIDUAL BASIS, AND NOT AS PART OF A CLASS ACTION OR OTHER PURPORTED CLASS OR ACTUAL COLLECTIVE ACTION OR OTHER REPRESENTATIVE ACTION OR PROCEEDING. WITH RESPECT TO ALL SUCH ARBITRABLE CLAIMS, YOU HEREBY AGREE TO WAIVE THE RIGHT TO PARTICIPATE IN A CLASS ACTION, COLLECTIVE ACTION, OR OTHER REPRESENTATIVE ACTION OR PROCEEDING OR LITIGATE ON A CLASS-WIDE BASIS OR ANY BASIS OTHER THAN AN INDIVIDUAL BASIS. YOU AND THE CREDIT UNION HEREBY VOLUNTARILY AND KNOWINGLY ACKNOWLEDGE AND AGREE THAT, WITH RESPECT TO ALL DISPUTES, CONTROVERSIES, AND CLAIMS SUBMITTED TO ARBITRATION, ALL PARTIES ARE WAIVING THE RIGHT TO TRIAL BY JURY TO THE FULLEST EXTENT ALLOWED BY LAW. THE PARTIES ANTICIPATE THAT BY ENTERING INTO THIS AGREEMENT, THEY WILL GAIN THE BENEFITS OF A SPEEDY AND LESS EXPENSIVE DISPUTE RESOLUTION PROCEDURE.

### **YOUR RIGHT TO OPT-OUT OF THIS ARBITRATION AGREEMENT**

IF YOU DO NOT WANT THIS ARBITRATION AGREEMENT TO APPLY TO THE ACCOUNT AGREEMENT AND/OR YOUR ACCOUNTS, PRODUCTS, OR SERVICES GOVERNED THEREUNDER, YOU MAY OPT-OUT BY SENDING A WRITTEN REQUEST TO THE CREDIT UNION POSTMARKED WITHIN SIXTY (60) DAYS OF THE FIRST TIME YOU RECEIVE THIS ARBITRATION AGREEMENT. THE OPT-OUT MUST INCLUDE YOUR FULL NAME, ADDRESS, TELEPHONE NUMBER, ACCOUNT NUMBER AND PERSONAL SIGNATURE, AND MUST BE MAILED TO THE CREDIT UNION AT:

LBS FINANCIAL CREDIT UNION  
P.O. BOX 4860  
LONG BEACH, CA 90804.

OPTING OUT WILL NOT TERMINATE THE ACCOUNT AGREEMENT OR AFFECT ANY OTHER RIGHTS AND OBLIGATIONS YOU OR THE CREDIT UNION HAVE UNDER THE ACCOUNT AGREEMENT. IF YOU DO NOT OPT-OUT AS PROVIDED ABOVE WITHIN SIXTY (60) DAYS, YOU UNDERSTAND AND AGREE THAT THIS ARBITRATION AGREEMENT SHALL BE BINDING ON YOU AND THE CREDIT UNION.

## **GENERAL INFORMATION ABOUT ALL OF OUR ACCOUNTS**

### **PAR VALUE**

The par value of a share in LBS Financial Credit Union is \$5. For all accounts, you must maintain one \$5 share in your Regular Share Savings Account.

### **ACCRUAL OF DIVIDENDS**

Dividends begin to accrue on the business day you deposit cash or non-cash items (e.g., checks) to your account if deposited before close of business.

Dividends begin to accrue no later than the business day we receive provisional credit for the deposit of non-cash items (e.g., checks).

If you close your Savings and Checking accounts before dividends are credited, you will not receive accrued dividends.

### **DIVIDEND RATES**

The dividend rate and Annual Percentage Yield on our Savings, Money Market, Checking, Share Certificate and IRA Share Certificate accounts are stated on the Credit Union's Dividend Rate Schedule accompanying this Disclosure and are subject to change.

Dividends are paid from current income and available earnings after required transfers to reserves at the end of a dividend period.

### **BALANCE INFORMATION**

We compute the balance in our Savings, Money Market, Checking, Share Certificate and IRA Share Certificate accounts to determine the dividends you will be paid by using the average daily balance method which applies a periodic rate to the average daily balance in the account for the period. We calculate the average daily balance by adding the balance in the account for each day of the period and dividing that figure by the number of days in the period.

## **CHANGES IN TERMS AND CONDITIONS**

The use of an account is subject to such other terms, conditions and requirements as the Credit Union may establish from time to time. The Credit Union has the right to change the terms and conditions of this Agreement at any time, in any manner, and for any reason. We may delete or modify existing terms. We may add new terms without regard to whether the matter is already addressed by this Agreement. We may offer new or different services at any time, and may convert an existing account or service into a new account or service. We will generally notify you in advance of changes by sending written notice to your address as it appears on our records. However, we may make changes without sending you advance notice, unless such notice is required by law. By continuing to use or keep your account open, you will be deemed to accept and agree to any such changes in terms.

## **SAVINGS ACCOUNTS**

LBS Financial Credit Union's Savings accounts let you deposit your money in a savings account and withdraw your money generally at any time. Our Savings accounts are the Regular Savings, Special Savings, Summer Savings, Money Market, Escrow/Impound and IRA Share, Youth Savings, and Teen Savings.

### **DIVIDEND RATE INFORMATION**

Our Savings accounts (except Escrow/Impound accounts) are designated as variable rate accounts on the Credit Union's Dividend Rate Schedule. The Dividend Rate and Annual Percentage Yield may change at any time as determined by the Credit Union Board of Directors. The dividend rates for the Regular Savings, Special Savings, Summer Savings, Money Market, IRA Share Savings, Youth Savings, and Teen Savings accounts are set on a tiered basis. If the average daily balance in your dividend-earning account is equal to or greater than the minimum balance stated for any given tier, the dividend rate and Annual Percentage Yield is paid for that day on the entire principal balance will be as quoted for the highest applicable tier.

Refer to the Credit Union's Dividend Rate Schedule which accompanies this agreement and is incorporated herein for the dividend rates, Annual Percentage Yields, and tiers for these accounts. The Credit Union's Dividend Rate Schedule is regularly updated and made available at the Credit Union's branch offices, by telephone at 562.598.9007, 714.893.5111, or 800.527.3328, or online at [www.lbsfcu.org](http://www.lbsfcu.org).

### **DIVIDEND COMPOUNDING AND CREDITING**

Dividends will be compounded monthly on the full amount of principal in the account each day and will be credited monthly. Dividends are calculated using a 365-day year (366-day year during leap years). For the Savings accounts, the dividend period is monthly. For example, the beginning date of the first dividend period of the calendar year is January 1 and the ending date is January 31. All other dividend periods follow this same pattern of dates. The dividend declaration date follows the ending date of a dividend period. No dividends will be paid unless the account remains open on the last day of the month in order to receive dividends. Dividends will be posted on the last day of the month based on the intended dividend rate declared by the Board of Directors. The most recent dividend declaration date is reflected on the accompanying Credit Union's Dividend Rate Schedule.

### **→ *Regular Savings Account***

#### **MINIMUM BALANCE AND DEPOSIT REQUIREMENTS**

The minimum deposit required for you to open your Regular Savings account is \$5. You must maintain the minimum balance stated on the Dividend Rate Schedule to obtain the Annual Percentage Yield stated on the Dividend Rate Schedule.

### **→ *Special Savings Account***

#### **MINIMUM BALANCE AND DEPOSIT REQUIREMENTS**

There is no minimum deposit required for you to open your Special Savings account. You must maintain the minimum balance stated on the Dividend Rate Schedule to obtain the Annual Percentage Yield stated on the Dividend Rate Schedule.

### **→ *Summer Savings Account***

The Summer Savings account is a high earning dividend savings account that allows eligible Members who are certified or classified school personnel to turn ten (10) payroll periods into a twelve (12) payroll period to cover expenses while the Member is off during the summer months. To open a Summer Savings account, Members must be eligible to receive payroll direct deposits. Your Summer Savings account automatically renews each year on the maturity date.

### **DIVIDEND RATE INFORMATION**

Our Summer Savings account is designated as a variable rate account and earns a higher dividend base rate as stated on the Credit Union's Dividend Rate Schedule. The rate and yield may change at any time as determined by the Credit Union Board of Directors. Refer to the Credit Union's Dividend Rate Schedule for additional rate information and criteria on the Summer Savings account.

## **MINIMUM BALANCE AND DEPOSIT REQUIREMENTS**

There is no minimum deposit required to open a Summer Savings account. You must maintain the minimum balance stated on the Dividend Rate Schedule to obtain the Annual Percentage Yield stated on the Dividend Rate Schedule.

## **TRANSACTION LIMITATIONS**

**Withdrawals** - You may make withdrawals from your Summer Savings account anytime during the term.

Withdrawals may be made by transfer through Online, Mobile Banking, or HomeTeller, by calling the Credit Union or in-person at an LBS Financial Credit Union branch office. Any remaining funds in the account will automatically be transferred to your Credit Union Savings account on September 1 of each calendar year.

Withdrawals may not be made through ATM or at a CO-OP Shared Branch.

**Deposits** - Deposits to the Summer Savings account must be made by payroll direct deposit only. The maximum amount you may have directly deposited into your Summer Savings account is \$2,000 within a calendar month.

If funds are withdrawn from your Summer Savings account prior to the summer months, you may not be able to replenish the deficiency to your Summer Savings as a result of the withdrawal. If your monthly contribution to your Summer Savings account is less than \$2,000, you may increase your monthly contribution up to \$2,000 anytime during the months of September through May to help meet your summer savings needs. You may decrease your monthly contribution anytime during the months of September through May.

## **ACCOUNT LIMITATIONS**

Only one Summer Savings account is allowed per Membership. Your Summer Savings account may be opened at any time. The account automatically renews on the maturity date for the next calendar school year.

## **→ Money Market Account**

### **MINIMUM BALANCE AND DEPOSIT REQUIREMENTS**

The minimum deposit required for you to open your Money Market account is indicated on the Credit Union's Dividend Rate Schedule. You must maintain the minimum balance stated on the Dividend Rate Schedule to obtain the Annual Percentage Yield stated on the Dividend Rate Schedule.

## **→ Money Escrow/Impound Account**

The Escrow/Impound account is offered to Members to help set aside funds for property taxes, homeowners insurance or escrow accounts.

### **DIVIDEND RATE INFORMATION**

Our Escrow/Impound account is designated as a fixed rate account as stated on the Credit Union's Dividend Rate Schedule. This rate and yield will not change unless we notify you at least thirty (30) days prior to any change.

### **MINIMUM BALANCE AND DEPOSIT REQUIREMENTS**

There is no minimum deposit to open an Escrow/Impound account. You must maintain the minimum balance stated on the Dividend Rate Schedule to obtain the Annual Percentage Yield stated on the Dividend Rate Schedule.

### **TRANSACTION LIMITATIONS**

Your Escrow/Impound account may be opened at any time.

For property taxes, funds will be disbursed to you on or about March 1 and April 1.

For homeowners insurance, funds will be disbursed to you on or about one (1) year from the date of account opening.

For escrow account overages, funds will be disbursed to you on or about March 1.

No withdrawals may be made from the account. If a withdrawal is necessary, the full balance must be withdrawn, and the account will be closed. The Escrow/Impound account is not eligible as an overdraft option.

## **→ Individual Retirement Share Savings Account (IRA)**

### **MINIMUM BALANCE AND DEPOSIT REQUIREMENTS**

The minimum deposit required for you to open your IRA account is \$5. You must maintain the minimum balance stated on the Dividend Rate Schedule to obtain the Annual Percentage Yield stated on the Dividend Rate Schedule.

### **INCORPORATION OF IRA AGREEMENT AND DISCLOSURES**

All other terms and disclosures for our Individual Retirement Accounts are contained in the Credit Union's Individual Retirement Account agreement and disclosure statement, which by this reference is incorporated into this account disclosure in its entirety. When you open your Individual Retirement Account, the Credit Union agreement and disclosure statement will be provided to you.

## ➔ *Youth Savings Account*

### **MINIMUM BALANCE AND DEPOSIT REQUIREMENTS**

The minimum deposit required for you to open your Youth Savings account is \$5. You must maintain the minimum balance stated on the Dividend Rate Schedule to obtain the Annual Percentage Yield stated on the Dividend Rate Schedule.

### **AGE REQUIREMENT**

Youth Savings is available to Members up to the age of 12. A parent or legal guardian of the minor is required as the joint owner on this account. The joint owner must be over the age of 18 and is the responsible party for this account until the minor reaches the age of 18 and responsibility is shared jointly among account owners over the age of 18. Parent or legal guardian that is a joint owner on the account may request an ATM card in their name.

## ➔ *Teen Savings Account*

### **MINIMUM BALANCE AND DEPOSIT REQUIREMENTS**

The minimum deposit required for you to open your Teen Savings account is \$5. You must maintain the minimum balance stated on the Dividend Rate Schedule to obtain the Annual Percentage Yield stated on the Dividend Rate Schedule.

### **AGE REQUIREMENT**

Teen Savings is available to Members between the ages of 13 and 17. A parent or legal guardian of the minor is required as the joint owner on this account. The joint owner must be over the age of 18 and is the responsible party for this account until the minor reaches the age of 18 and responsibility is shared jointly among account owners over the age of 18. Teen and parent or legal guardian that are joint owners on the account may each request ATM cards in their names.

## CHECKING ACCOUNTS

LBS Financial Credit Union offers the following Checking accounts which let you withdraw your money and write checks against your account at any time. Our Checking accounts are Interest Checking and Free Checking with eStatements.

## ➔ *Interest Checking Account*

### **RATE INFORMATION**

Our Interest Checking account is designated as a variable rate account on the Dividend Rate Schedule. The rate and yield may change at any time as determined by the Credit Union Board of Directors.

Refer to the Credit Union's Dividend Rate Schedule which accompanies this agreement and is incorporated herein for the dividend rates and Annual Percentage Yields for these accounts. The Credit Union's Dividend Rate Schedule is regularly updated and made available at the Credit Union's branch offices, by telephone at 562.598.9007, 714.893.5111 or 800.527.3328, or online at [www.lbsfcu.org](http://www.lbsfcu.org).

### **DIVIDEND COMPOUNDING AND CREDITING**

Dividends will be compounded monthly and will be credited monthly. For the Interest Checking account, the dividend period is monthly. For example, the beginning date of the first dividend period of the calendar year is January 1 and the ending date is January 31. All other dividend periods follow this same pattern of dates. The dividend declaration date follows the ending date of a dividend period. The most recent dividend declaration date is reflected on the accompanying Dividend Rate Schedule. If you convert your Interest Checking account to a Free Checking with eStatements account before dividends are credited, you will not receive accrued dividends. Refer to the Dividend Rate Schedule for average daily balance requirements to receive dividends.

### **MINIMUM BALANCE AND DEPOSIT REQUIREMENTS**

The minimum deposit required for you to open your Interest Checking account is indicated on the Dividend Rate Schedule. You must maintain the minimum average daily balance stated on the Dividend Rate Schedule to obtain the Annual Percentage Yield stated on the Dividend Rate Schedule. To avoid the monthly service fee stated on the Fee Schedule, you must maintain the minimum average daily balance or the minimum combined balances in all accounts with the same account number as the Interest Checking account as stated on the Dividend Rate Schedule.

## ➔ *Free Checking with eStatements Account*

The Free Checking with eStatements account is a non-dividend earning account.

### **MINIMUM BALANCE AND DEPOSIT REQUIREMENTS**

The minimum deposit required for you to open your Free Checking with eStatements account is indicated on the Dividend Rate Schedule. There are no minimum balance requirements.

## **ACCOUNT LIMITATIONS**

Upon opening the Free Checking with eStatements account, the Credit Union will automatically enroll you in eStatements. You must enroll in Online or Mobile Banking to view eStatements.

### **→ Teen Checking Account**

The Teen Checking account is a non-dividend earning account that is totally free of monthly fees. Teens will be automatically enrolled in eStatements when they open the account. To view statements, you will need to enroll in Online and Mobile Banking.

## **MINIMUM BALANCE AND DEPOSIT REQUIREMENTS**

There is no minimum opening deposit to open a Teen Checking account or any ongoing minimum balance requirements.

## **AGE REQUIREMENTS**

Teen Checking is available to Members between the ages of 13 and 17. A parent or legal guardian of the minor is required as the joint owner on this account. The joint owner must be over the age of 18 and is the responsible party for this account until the minor reaches the age of 18 and responsibility is shared jointly among account owners over the age of 18. Teen and parent or legal guardian that are joint owners on the account may each request Debit Cards in their names.

## **TRANSFER OF ACCOUNT AT AGE 18**

On the Member's 18th birthday, Teen Checking becomes a Free Checking with eStatements account and there are no changes to the features or benefits. The parent or legal guardian may choose to remain on the account as a joint owner or can be removed from the account.

# **SHARE CERTIFICATE ACCOUNTS**

LBS Financial Credit Union's Share Certificate accounts let you deposit your money for a specified period of time. Our Share Certificate accounts are the Share Certificates and IRA Share Certificates accounts.

## **ANNUAL PERCENTAGE YIELD**

The Annual Percentage Yield is based on an assumption that dividends will remain on deposit until maturity. If you make a withdrawal from your account, your earnings will be reduced.

## **MATURITY**

Your account will mature as reflected on the Dividend Rate Schedule. The maturity date will be stated on the certificate provided to you at the time of opening your account.

## **RATE INFORMATION**

Our Share Certificate accounts are designated as fixed rate accounts on the Dividend Rate Schedule. You will be paid this rate and yield until maturity.

Refer to the Dividend Rate Schedule which accompanies this agreement and is incorporated herein for the dividend rates, Annual Percentage Yields, and tiers for these accounts. The Dividend Rate Schedule is regularly updated and made available at the Credit Union's office, by telephone at 562.598.9007, 714.893.5111 or 800.527.3328, or online at [www.lbsfcu.org](http://www.lbsfcu.org).

## **DIVIDEND COMPOUNDING AND CREDITING**

Dividends will be compounded monthly and credited monthly. Dividends will be paid at your request into either the Share Certificate or IRA Share Certificate account, transferred to another account or issued to you by check on the last day of each month or at maturity as indicated by you. For the Share Certificate and IRA Share Certificates the dividend period is monthly.

## **RENEWAL OF ACCOUNT/GRACE PERIOD**

Your account will automatically renew at maturity for the same time period as the original term at the prevailing rate unless you withdraw all of the funds in your account at maturity or within a grace period of seven (7) days after maturity.

## **EARLY WITHDRAWAL PENALTY**

We may impose a penalty if you withdraw principal from your account before the maturity date. The penalty imposed shall be as follows:

1. If the term of the account is three (3) months or less, the Member shall forfeit an amount equal to thirty (30) days dividends.
2. If the term of the account is less than one (1) year, but longer than three (3) months, the Member shall forfeit an amount equal to ninety (90) days dividends.
3. If the term of the account is one (1) year or greater, the Member shall forfeit an amount equal to one hundred and eighty (180) days dividends.

## **EXCEPTIONS TO PENALTIES**

The penalties stated above will not apply if:

1. The withdrawal is made subsequent to the death of any owner of the Share Certificate account or is made pursuant to the Credit Union's bylaws.
2. The Share Certificate account is part of a pension plan which qualifies or is qualified for specific tax treatment under Section 401(d) or 408 of the Internal Revenue Code and withdrawal is made to effect distribution of the funds evidenced by such account following the participant's death or disability or upon attaining not less than 59 1/2 years of age, or
3. Such withdrawal is made as a result of the voluntary or involuntary liquidation of the Credit Union issuing the account.

## **→ Share Certificate Accounts**

Our Share Certificate accounts are offered with terms ranging from three (3) months to sixty (60) months.

### **MINIMUM BALANCE AND DEPOSIT REQUIREMENTS**

The minimum deposit required for you to open your Share Certificate account is indicated on the Dividend Rate Schedule. You must maintain the minimum balance stated on the Dividend Rate Schedule to obtain the Annual Percentage Yield stated on the Dividend Rate Schedule and to avoid closure.

### **ACCOUNT LIMITATIONS**

For Share Certificate accounts with a three (3) month term, you may make deposits into and withdrawals of earned dividends from the account any time during the term. You may not make withdrawals of principal from the account until the maturity date. See the Early Withdrawal Penalty section of this Disclosure.

For Share Certificate accounts with terms greater than three (3) months, you may not make deposits into or withdrawals of principal from the account until the maturity date. See the Early Withdrawal Penalty section of this Disclosure. You may make withdrawals of earned dividends from the account at any time during the term.

## **→ Individual Retirement Share Certificate Accounts (IRA)**

Our IRA Share Certificate accounts include the Traditional IRA, Roth IRA, Simplified Employee Pension (SEP), and Educational IRA Share Certificates. Our IRA Share Certificate accounts are offered with terms ranging from six (6) months to sixty (60) months.

### **MINIMUM BALANCE AND DEPOSIT REQUIREMENTS**

The minimum deposit required for you to open your IRA Share Certificate account is indicated on the Dividend Rate Schedule. You must maintain the minimum balance stated on the Dividend Rate Schedule to obtain the Annual Percentage Yield stated on the Dividend Rate Schedule and to avoid closure.

### **ACCOUNT LIMITATIONS**

You may make minimum deposits of \$100 into the account any time during the term. You may make withdrawals of earned dividends from the account any time during the term. You may not make withdrawals of principal from the account until the maturity date. See the Early Withdrawal Penalty section of this Disclosure.

### **INCORPORATION OF IRA AGREEMENT AND DISCLOSURES**

All other terms and disclosures for our Individual Retirement Accounts are contained in the Credit Union's Individual Retirement Account Agreement and Disclosure Statement, which by this reference is incorporated into this account disclosure in its entirety. When you open your Individual Retirement Account, the Credit Union Agreement and Disclosure Statement will be provided to you.

## **FUNDS AVAILABILITY POLICY AND YOUR ABILITY TO WITHDRAW FUNDS**

Our policy is to make funds from your cash and check deposits available to you on the first business day after the day we receive your deposit. Electronic direct deposits will be available on the day we receive the deposit. Once the funds are available, you can withdraw them in cash, and we will use them to pay checks that you have written.

We will generally make funds from your deposited checks available to you sooner than we are able to collect the funds for that check. In some cases, checks you deposit may be returned unpaid. You are responsible for your deposits, even if we previously made those funds available to you and you withdrew them. If a check you deposited is returned unpaid for any reason, you will have to repay us and we may assess a returned item fee as set forth in our Fee Schedule, even if doing so causes your account to become overdrawn.

For determining the availability of your deposits, every day is a business day, except Saturdays, Sundays, and federal holidays. If you make a deposit before close of business on a business day that we are open, we will consider that day to be the day of your deposit. However, if you make a deposit after close of business or on a day we are not open, we will consider that the deposit was made on the next business day we are open.

## **LONGER DELAYS MAY APPLY**

In some cases, we will not make all of the funds that you deposit by check available to you on the first (1st) business day after the day of your deposit. Depending on the type of check that you deposit, funds may not be available until the second (2nd) business day after the day of your deposit. The first \$275 of your deposits, however, may be available on the first (1st) business day.

If we are not going to make all of the funds from your deposit available on the first (1st) business day, we will notify you at the time you make your deposit. We will also tell you when the funds will be available. If your deposit is not made directly to one of our employees, or if we decide to take this action after you have left the premises, we will mail you the notice by the day after we receive your deposit.

If you will need the funds from a deposit right away, you should ask us when the funds will be available.

In addition, funds you deposit by check may be delayed for a longer period under the following circumstances:

- We believe a check you deposit will not be paid.
- You deposit checks totaling more than \$6,725 on any one day.
- You redeposit a check that has been returned unpaid.
- You have overdrawn your account repeatedly in the last six months.
- There is an emergency, such as failure of computer or communications equipment.

We will notify you if we delay your ability to withdraw funds for any of these reasons, and we will tell you when the funds will be available. They will generally be available no later than the seventh (7th) business day after the day of your deposit.

## **SPECIAL RULES FOR NEW ACCOUNTS**

If you are a new Member, the following special rules will apply during the first thirty (30) days your account is open.

Funds from electronic direct deposits to your account will be available on the day we receive the deposit. Funds from deposits of cash, wire transfers, and the first \$6,725 of a day's total deposits of cashier's, certified, teller's, traveler's, and federal, state and local government checks will be available on the first business day after the day of your deposit if the deposit meets certain conditions. For example, the checks must be payable to you (and you may have to use a special deposit slip). The excess over \$6,725 will be available on the ninth (9th) business day after the day of your deposit. If your deposit of these checks (other than a U.S. Treasury check) is not made in person to one of our employees, the first \$6,725 will not be available until the second (2nd) business day after the day of your deposit.

Funds from all other check deposits will be available on the eleventh (11th) business day after the day of your deposit.

## **HOLDS ON OTHER FUNDS (CHECK CASHING)**

If we cash a check for you that is drawn on another financial institution, we may withhold the availability of a corresponding amount of funds that are already in your account. Those funds will be available at the time funds from the check we cashed would have been available if you had deposited it.

## **HOLDS ON OTHER FUNDS (OTHER ACCOUNT)**

If we accept for deposit a check that is drawn on another financial institution, we may make funds from the deposit available for withdrawal immediately but delay your availability to withdraw a corresponding amount of funds that you have on deposit in another account with us. The funds in the other account would then not be available for withdrawal until the time periods that are described elsewhere in this disclosure for the type of check that you deposited.

## **DEPOSITS AT AUTOMATED TELLER MACHINES**

Funds from any deposits (cash or checks) made at automated teller machines (ATMs) we do not own or operate will not be available until the fifth (5th) business day after the day of your deposit. This rule does not apply at ATMs that we own or operate.

All ATMs that we own or operate are identified as our machines.

Cash withdrawals for local checks and checks deposited at non-proprietary ATMs have a limit of \$550 and are made available on the next business day for most check deposits.

# **IMPORTANT NOTICE ABOUT YOUR ACCOUNT(S) OR SAFE DEPOSIT BOX (CALIFORNIA RESIDENTS)**

In accordance with California's Unclaimed Property Law, C.C.P. §1500, et seq., any funds held by the Credit Union (including, without limitation, funds in a Savings, Checking, Share Certificate, or other account, sums for the payment of cashier's checks, teller's checks, etc.) may be transferred to the Unclaimed Property Division of the California State Controller's Office if no activity occurs in the account within the time period specified by state law. In addition, any property held in a Credit Union safe deposit box may be transferred upon the running of the time period specified by state law from the date any lease or rental period expires or any agreement for the safe deposit box terminates.

We may assess a fee for sending you notice regarding your unclaimed property as set forth in our Fee Schedule.

# GENERAL TERMS AND CONDITIONS OF YOUR CREDIT UNION ACCOUNTS

## DEFINITIONS

**ACCOUNT AGREEMENT** means any Savings, Checking, Share Certificate, Fiduciary Trust, Totten Trust or Custodial account (under the "Uniform Transfers to Minors Act").

**TIS AGREEMENT** means Truth In Savings Agreement entitled, "Truth-in-Savings Disclosure of Membership Agreement and Account Terms."

## MEMBERSHIP & ACCOUNT APPLICATION

The terms, conditions and information contained in the Membership Application & Account Agreement, and all amendments thereto, are by this reference hereby incorporated in their entirety into this TIS Agreement and become an integral part of the General Terms and Conditions of Your Credit Union Accounts.

## ACCOUNT OWNERSHIP & TYPES

The ownership of Fiduciary Trust, Totten Trust and Custodial (UTMA) accounts shall be governed by the applicable Account Agreement. Unless otherwise specified in the Account Agreement, the parties who sign an Account Agreement agree with each other and with the Credit Union that all funds in the accounts shall be owned as follows:

**Individual Accounts:** The account or certificate is owned by the party named on the Account Agreement "Account Holder." Upon the death of the party, ownership passes to the named pay-on-death payee(s), designated as the beneficiary(ies) on the Account Agreement.

**Joint Accounts:** The account or certificate is owned by the parties named on the Account Agreement "Account Holder." Upon the death of any of them, ownership passes to the survivor(s). Upon the death of all of them, ownership passes to the named pay-on-death payee(s), designated as the beneficiary named on the Account Agreement.

## SPECIAL RULES FOR JOINT ACCOUNTS

**Withdrawals by and Liability of Joint Owners** - The Account Holders of an account agree with each other and with the Credit Union that all funds and all accumulations thereon are and will be owned by all Account Holders jointly and equally regardless of their net contributions and are subject to the withdrawal or receipt by any of the Account Holders, and payment to any of them shall be valid and discharge the Credit Union from any and all liability for such payment. The Account Holders of an account expressly agree that each Account Holder is jointly and severally liable for any and all overdrafts, losses or charges to an account created by any Account Holder(s).

**Deposits** – The Credit Union may cash or deposit all checks payable to any signer when endorsed by any other signer.

**Disputes** – If there is a dispute about ownership or control of an account, the Credit Union may place a hold on the account and not release funds until the Credit Union receives either a court order or an instruction signed by all persons claiming an interest in the account.

## CUSTODIAL (UTMA) ACCOUNT

This Custodial Account is established as a result of the transfer of the funds deposited in the Custodial Account for the benefit of the minor named as beneficiary on the Membership Application and Account Agreement. This transfer is irrevocable and includes all earnings on this Account. Neither the donor of the funds nor the custodian is entitled to the use or benefit of the funds, except for the benefit of the minor as allowed by California Uniform Transfers to Minors Act. The Credit Union is authorized to act without further inquiry in accordance with writings bearing the signature of the custodian. The terms of the California Uniform Transfers to Minors Act, as amended, are hereby incorporated herein by this reference.

## FIDUCIARY ACCOUNTS

In order to open your fiduciary account, you shall present to the Credit Union the court order appointing you as executor/executrix, administrator/administratrix, guardian or conservator. Immediately upon receipt or as otherwise required by the court, you shall present to the Credit Union any court order modifying your appointment or your powers to transact business on this account.

In your capacity as executor/executrix, administrator/administratrix, guardian or conservator, you certify to the Credit Union that:

1. You have been appointed to act in the capacity of executor/executrix, administrator/administratrix, guardian or conservator.
2. You are authorized and empowered to transact any and all business on this account. Your authority shall continue in force until written notice to the contrary is received by the Credit Union.

## LIVING TRUST ACCOUNT

You understand and agree that this Living Trust account will be governed by the terms and conditions of this Agreement. For a Revocable Living Trust, at least one trustor of the Trust must be a Member of the Credit Union, and for an Irrevocable Living Trust, either all of the trustors or all of the Beneficiaries of the Trust must be Members of the Credit Union. Regarding

any transaction on this account, the Credit Union may ask the trustee to provide a Certification of Trust. The trustee agrees to notify the Credit Union of any changes in the terms of the Trust that would affect the trustee's authority to transact business on the Living Trust account or status of the Membership of the parties to the Trust.

## **PAYABLE ON DEATH ACCOUNTS**

A pay on death account "P.O.D. account" is an account payable on request to one or more Account Owner(s) during their lifetime and on the death of all Account Owners to one or more pay on death beneficiaries. The pay on death beneficiaries are the person or persons designated as such on the Membership Application and Account Agreement; you may modify the pay on death beneficiaries by completing a new Membership Application and Account Agreement or completing a new designation of beneficiary on the form provided by the Credit Union. The pay on death beneficiary has no rights to the funds in the account during the lifetime of any Account Owner.

On death of the sole Account Owner or of the survivor of two or more Account Owners:

- a) Any funds remaining in the Account belong to the P.O.D. payee or payees if surviving, or to the survivor of them if one or more die before the death of the sole Account Owner or the last surviving Account Owner;
- b) If two or more P.O.D. payees survive, any funds remaining on deposit belong to them in equal and undivided shares unless the Membership Application and Account Agreement expressly provides for different shares; and
- c) If two or more P.O.D. payees survive, there is no right of survivorship in the event of death of a P.O.D. payee.

The Credit Union may require certain legal documents before releasing funds in the account. Upon the death of the sole Account Owner or the last surviving Account Owner, payment on a P.O.D. account will be made to the beneficiaries within a reasonable time. Until final payment is made, the Credit Union shall continue to operate the account according to the terms of this Agreement. The terms of this account may not be altered by will or other testamentary instrument.

## **TOTTEN TRUST ACCOUNTS**

All shares in this Totten Trust Account and all dividends paid or credited thereon shall be held by the Trustee(s) in trust for the beneficiary(ies) named in the Membership Application and Account Agreement subject to the right of the Trustee(s) or any one of them from time to time and in their sole discretion to revoke the same to the extent of any withdrawal of funds from this account. In the case of multiple trustees, each trustee shall be considered the joint tenant of the other. Upon the death of the Trustee, (or if more than one, upon the death of the last surviving Trustee), the balance remaining in this account shall be distributed to the beneficiaries in equal shares. If there are no surviving beneficiaries, the balance remaining in this account shall be distributed to the estate of the last surviving Trustee.

The Credit Union may require certain legal documents before releasing funds in the account. Upon the death of the trustee or the last surviving trustee, payment on a Totten Trust account will be made to the beneficiaries within a reasonable time. Until final payment is made, the Credit Union shall continue to operate the account according to the terms of this Agreement. The terms of this account may not be altered by will or other testamentary instrument.

## **ORDER OF POSTING; UNDERSTANDING YOUR BALANCE AND AVAILABLE BALANCE**

**Order of Posting:** The order in which items are paid is important if there is not enough money in your account to pay all of the items that are presented. You understand that the order in which items are processed can affect the total amount of fees assessed against your Savings or Checking account. Items are generally posted to your account each day in the following order: (i) ACH deposits (credits); (ii) ACH withdrawals (debits) from lowest to highest dollar amount; and (iii) check withdrawals (debits) from lowest to highest dollar amount, although check withdrawals may be processed before ACH withdrawals at the discretion of the Credit Union. Throughout the day, ATM Card, Visa® Debit Card, and in-person transactions are processed in the order received. Incorrect account information associated with a transaction may result in delayed processing and manual posting at a later time. Technical difficulties or other unforeseen events may impact our ability to process transactions from time to time. The Credit Union reserves the right to adjust the above processing times in its sole discretion.

**Balance and Available Balance:** It is also important that you understand the difference between your "balance" and your "available balance" in order to properly manage the money in your account and avoid overdraft and insufficient fund fees. Your balance includes all transactions that have posted to your account. This balance changes throughout the day as pending transactions post to your account. Your available balance is the amount you have in your account at a particular time that is available for immediate withdrawal. Your available balance is updated throughout the day to reflect holds, pending transactions and cleared deposits. The difference between your balance and your available balance is the result of pending activity that has not yet posted to the account (example, any "pending" deposits, checks, transfers and withdrawals or holds on your account). We will use the available balance in your account to determine if you have sufficient funds to cover your transactions. You can determine your available balance at the ATM, by phone or by accessing your account online or with mobile banking.

You understand that you may be overdrawn even when your balance is positive. You also understand that you may still overdraw your account even though the available balance appears to show there are sufficient funds to cover a transaction that you wish to make because your available balance will not reflect all your outstanding checks, automatic bill payments or recent deposits. In addition, your available balance will not reflect all of your debit card transactions. For example, if

a merchant obtains your prior authorization but does not submit a one-time debit card transaction for payment within three (3) business days of authorization (or for up to thirty (30) business days for certain types of debit card transactions), we are required to release the authorization hold on the transaction. The available balance will not reflect this transaction once the hold has been released until the transaction has been received by us and paid from your account. You must keep careful records and practice good account management to avoid making transactions without sufficient funds available for withdrawal. For additional details on the availability of your funds for withdrawal, see the section entitled "Funds Availability Policy and Your Ability to Withdraw Funds." If you have additional questions about your available balance or balance, please see a branch representative or call us at 562.598.9007, 714.893.5111 or 800.527.3328.

*Example 1: If you write a check for \$25 but it has not yet cleared your account, your available balance will be \$25 less than what is reflected by your actual balance.*

*Example 2: If you authorize a debit card transaction for \$30 but it has not yet posted to your account, your available balance will be \$30 less than what is reflected by your actual balance.*

*Example 3: The following transactions are not reflected in your available balance:*

- Any checks you have written that have not yet been presented for payment.
- Any automatic bill payments you have scheduled that have not yet been sent.
- Any debit card transactions where the authorization hold has been released but the transaction has not yet been submitted to the Credit Union.

## **NOTICE**

Notice to one Account Holder shall constitute notice to all persons authorized to have access to the account.

## **ABILITY TO PLEDGE FUNDS**

Any or all of the joint Account Holders may pledge all or any part of the funds as security for a loan or loans with the Credit Union only.

## **ENFORCEMENT OF LIENS**

All funds in an account remain subject to any and all liens, including but not limited to statutory liens and/or consensual liens, security interests, rights of set off and charges, notwithstanding the source of the contribution.

## **NOTIFICATION OF CHANGES**

Each Account Holder agrees to promptly notify us in writing of any change in address(es). If you fail to do so, we may send notices, statements or other important information to the address shown in our records and you agree to release us from any liability for doing so. You also agree to notify us in writing of any change in ownership or authorized signers, or if an owner or authorized signer dies or is placed under legal guardianship or conservatorship. We may, at our option, require a new Account Agreement to be completed before any such change takes effect. Any such changes shall not affect transactions previously made.

## **CONSENT TO CONTACT (NON-TELEMARKETING ONLY)**

You give your express consent for the Credit Union and others acting on our behalf to contact you at any telephone number you give to us or we obtain from any other source (including any wireless phone or VoIP number), using any texting or calling technology (including any automatic telephone dialing system, artificial voice or prerecorded voice), regarding this account or any other relationship you now or later have with the Credit Union. You agree that you have not provided, and will not provide to us, any telephone number unless you are the subscriber to the service or the customary user of the telephone to which that number relates unless you tell us in writing. If you revoke this authorization, you agree to do so in a way that is likely to provide us with notice in time to process that revocation before we make any further calls or send any further texts, such as by using one of the methods designated by the Credit Union for such purpose.

You may withdraw the consent to be contacted on your wireless telephone number(s) by an automatic telephone dialing system, artificial voice, or prerecorded voice system at any time in person, by written notice to us at LBS Financial Credit Union, P.O. Box 4860, Long Beach, CA 90804-0860, via phone at 800.527.3328, or by any reasonable means. You agree to notify us of any change to the wireless telephone number(s) for which you are providing your consent to be contacted.

## **FINANCIAL ABUSE REPORTING**

Account Holder(s) understand(s) and agree(s) that the Credit Union may report known or suspected illegal or fraudulent activity including, but not limited to, the following:

- Financial abuse involving an elder or dependent adult;
- Where the ownership or collectibility of funds are subject to dispute; or
- Misuse or abuse of account services;

to appropriate law enforcement or government entities, as required or permitted by law. In addition, the Credit Union reserves the right to suspend, restrict, deny or terminate account services and activity, including the placement of

an administrative hold (freeze) on account proceeds, or take such other actions as deemed necessary under the circumstances. Account Holder(s) agree(s) to indemnify and hold the Credit Union harmless from and against all claims, actions, damages, losses, and expenses, including attorneys' fees, as a result of any action or inaction taken in relation to the matters described here.

### **WAIVER OF CERTAIN RIGHTS**

The Credit Union reserves the right to waive the enforcement of any of the provisions of this TIS Agreement with respect to any transaction or series of transactions. Any such waiver will not affect the right of the Credit Union to enforce any of its rights with respect to later transactions and is not sufficient to modify the terms and conditions of this TIS Agreement.

### **CONSUMER REPORTS**

The Credit Union makes credit available to its Members on a regular basis. The Applicant(s)/Account Holder(s) of the account authorizes the Credit Union to obtain consumer reports in connection with credit and business transactions involving the Applicant(s)/Account Holder(s), including but not limited to applying for Membership, the opening of a share or share/draft account or the issuance of an ATM Card, Debit Card, or other service provided by the Credit Union, and the Applicant(s)/Account Holder(s) of the account authorize any person, association, or corporation to furnish on request of this Credit Union, information concerning the affairs of the Applicant(s)/Account Holder(s). The Applicant(s)/Account Holder(s) also authorizes the Credit Union to furnish information concerning the account to consumer reporting agencies.

### **NEGATIVE CREDIT REPORTING**

We may report information about your account to credit reporting agencies. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

### **REPORTING INACCURATE INFORMATION**

If you believe the Credit Union is reporting inaccurate information to a credit reporting agency, please notify us at LBS Financial Credit Union, P.O. Box 4860, Long Beach, CA 90804 so we can investigate.

### **POST-DATED SHARE DRAFTS AND CHECKS**

The Credit Union will treat all share drafts or checks as though the share drafts or checks were written on the date presented.

### **EXAMINATION OF STATEMENTS**

The Account Holder(s) to whom the periodic statement of account is sent agree(s) to exercise reasonable care and promptness in examining the statement to discover any errors or discrepancies, and to promptly notify the Credit Union after discovery thereof. Call us at once if you do not receive your account statement by the date you usually receive it.

### **NON-CASH PAYMENTS**

Non-cash payments deposited into an account may be credited subject to final payment.

### **FEES AND CHARGES**

All accounts shall be subject to service charges in accordance with fee schedules adopted by the Credit Union as amended from time to time. Refer to the Fee Schedule which accompanies this Agreement for the appropriate fees and charges.

### **CREDIT UNION'S RIGHT TO OFFSET**

Account Holder(s) agrees that the Credit Union has the right to offset against any account of any Account Holder to cover any amount owing to the Credit Union for any reason. Account Holder(s) understand that this means that the Credit Union has the right to impress and enforce a statutory lien against the Account Holder(s)'s share and dividends in the event of the failure of the Account Holder(s) to satisfy any financial obligation due and payable to the Credit Union. Account Holder(s) understand that the Credit Union may enforce this right without further notice except Individual Retirement Accounts (IRA), Social Security/SSI, and as otherwise prohibited by law.

### **ATTORNEYS' FEES AND OTHER FEES**

You agree to pay the Credit Union all of our costs and reasonable attorneys' fees, including all collection costs, litigation costs, skip-tracing fees, and outside services fees incurred while we are enforcing our rights under this Agreement.

### **OTHER TERMS AND CONDITIONS**

The use of an account is subject to such other terms, conditions and requirements as the Credit Union may establish from time to time.

### **GOVERNING LAW**

This Truth in Savings Agreement shall be construed in accordance with the laws of the State of California, including the California Uniform Commercial Code (UCC).

## → *Savings Account Agreement*

### **WITHDRAWALS, PRIOR NOTICE REQUIREMENT**

The Credit Union reserves the right to require prior written notice of intention to withdraw all or any part of shares not to exceed the notice requirement as set forth in the Credit Union's bylaws.

## → *Checking Account Agreement*

### **WITHDRAWALS, APPROVED METHODS**

Only checks and other methods approved by the Credit Union may be used to withdraw funds from a Checking account.

### **ELECTRONIC CHECK CONVERSION**

Upon prior notification from the merchant to the Account Holder, a purchase made with a check can be converted to a one-time electronic fund transfer (EFT) if authorized by the Account Holder. The Account Holder may also authorize merchants to electronically debit the account for returned check fees. It is agreed that the Account Holder authorizes the electronic funds transfers if the transaction is completed after being told (orally or by a notice posted) that the transfer may be processed electronically or if the Account Holder signs a written authorization.

### **DEMAND DRAFTS**

The Credit Union may pay and charge to the applicable Checking account, checks drawn by and payable to any person, organization, association or corporation that has been authorized by an Account Holder to be paid, by the provision of MICR encoded information on the account. It is agreed that the Credit Union's rights in respect to such share drafts shall be the same as if it were a share draft drawn and signed by an Account Holder(s) personally. This authority shall remain in effect until revoked by an Account Holder in writing. It is agreed that the Credit Union shall be fully protected in honoring such share drafts. It is further agreed that if any such share draft is dishonored, whether with or without cause, and whether intentionally or inadvertently, the Credit Union shall incur no liability whatsoever, even though such dishonor results in the forfeit of insurance, loss or damage of any kind.

### **SUBSTITUTE CHECKS AND YOUR RIGHTS**

#### *What Is a Substitute Check?*

To make check processing faster, federal law permits banks to replace original checks with "substitute checks." These checks are similar in size to original checks with a slightly reduced image of the front and back of the original check. The front of a substitute check states: "This is a legal copy of your check. You can use it the same way you would use the original check." You may use a substitute check as proof of payment just like the original check.

Some or all of the checks that you receive back from us may be substitute checks. This notice describes rights you have when you receive substitute checks from us. The rights in this notice do not apply to original checks or to electronic debits to your account. However, you have rights under other law with respect to those transactions.

#### *What Are My Rights Regarding Substitute Checks?*

In certain cases, federal law provides a special procedure that allows you to request a refund for losses you suffer if a substitute check is posted to your account (for example, if you think that we withdrew the wrong amount from your account or that we withdrew money from your account more than once for the same check). The losses you may attempt to recover under this procedure may include the amount that was withdrawn from your account and fees that were charged as a result of the withdrawal (for example, bounced check fees).

The amount of your refund under this procedure is limited to the amount of your loss or the amount of the substitute check, whichever is less. You also are entitled to interest on the amount of your refund if your account is an interest-bearing account. If your loss exceeds the amount of the substitute check, you may be able to recover additional amounts under other law.

If you use this procedure, you may receive up to \$2,500 of your refund (plus interest if your account earns interest) within ten (10) business days after we received your claim and the remainder of your refund (plus interest if your account earns interest) not later than forty-five (45) calendar days after we received your claim.

We may reverse the refund (including any interest on the refund) if we later are able to demonstrate that the substitute check was correctly posted to your account.

#### *How Do I Make a Claim for a Refund?*

If you believe that you have suffered a loss relating to a substitute check that you received and that was posted to your account, please contact us at 562.598.9007, 714.893.5111 or 800.527.3328. You must contact us within sixty (60) calendar days of the date that we mailed (or otherwise delivered by a means to which you agreed) the substitute check in question or the account statement showing that the substitute check was posted to your account, whichever is later. We will extend this time period if you were not able to make a timely claim because of extraordinary circumstances.

Your claim must include:

- A description of why you have suffered a loss (for example, you think the amount withdrawn was incorrect);
- An estimate of the amount of your loss;
- An explanation of why the substitute check you received is insufficient to confirm that you suffered a loss; and
- A copy of the substitute check and the following information to help us identify the substitute check: the check number, the name of the person to whom you wrote the check, and the amount of the check.

### **OVERDRAFTS**

The Credit Union is under no obligation to pay a check which exceeds the available balance in an account; the Credit Union may, however, pay such a check and recover or obtain a refund of the amount of the resulting overdraft plus a service charge from any of the Account Holders of this account, each of whom expressly agrees that each Account Holder is jointly and severally liable for any and all overdrafts of this account and any and all associated costs created by any Account Holder.

**NOTICE REGARDING NSF FEES:** When an item is returned unpaid due to insufficient available funds you will be charged a Non-Sufficient Funds (NSF) fee, as stated in the Credit Union's Fee Schedule. If multiple items are returned unpaid due to insufficient available funds on the same day, you will be charged an NSF fee for each returned item. The same item may be presented for payment more than once, and you will be charged an NSF fee each time that item is presented and returned due to insufficient available funds.

### **STALE-DATED CHECKS**

The Credit Union is under no obligation but may pay a check which is presented more than six (6) months after it is dated.

### **STOP PAYMENTS**

Any Account Holder(s) of this account may stop payment of any item drawn against the account. The Stop Payment Order must describe the item with reasonable certainty and must be received in such time and manner as to afford the Credit Union a reasonable opportunity to act upon it. A Stop Payment Order is effective for six (6) months, but it lapses after fourteen (14) calendar days if the original order was oral and was not confirmed in writing within that fourteen (14) day period. The Stop Payment Order may be renewed in writing for an additional six (6) month period.

### **TRUNCATION OF DRAFTS**

The Account Holder(s) acknowledges that checks are truncated and hereby waives any and all rights to receive the items without prejudice to any of the Credit Union's defenses available under the California Uniform Commercial Code (UCC).

### **LIABILITY OF CREDIT UNION**

Except for its own lack of good faith or failure to exercise ordinary care, the Credit Union is not liable for any action it takes regarding the payment or nonpayment of a share draft, even if nonpayment results in the forfeit of insurance, loss or damage of any kind.

### **CLOSURE OF ACCOUNT**

The Credit Union may close a Checking account at any time. Closure of a Checking account will not affect the obligation to pay any outstanding balances or charges owed.

### **FOR CHECKING ACCOUNTS WITH SAVINGS OVERDRAFT PROTECTION**

If any Account Holder(s) writes a check or conducts a card or ACH transaction that would result in this Checking Account being overdrawn, the Credit Union is authorized to charge the designated Savings account(s), or Money Market account, regardless of which party signed the item, in such multiples as determined by the Credit Union sufficient to permit the Credit Union to honor the check, card or ACH item and to credit such charge to the Checking Account. Overdraft transfers from a Savings or Money Market account are subject to the applicable Overdraft Fees as stated on the Fee Schedule.

## **➔ *Share Certificate and IRA Share Certificate Account Agreement***

### **PLEDGING OF FUNDS**

Share Certificates may not be pledged, transferred, or assigned to any party other than the Credit Union unless otherwise provided by statute. Shares invested for an Individual Retirement Account (IRA) may not be pledged as security for any loan. The Credit Union reserves the right to offset this Certificate except as otherwise precluded by law. If the Credit Union offsets funds from this Certificate, the funds withdrawn are subject to the early withdrawal penalty.

## ➔ **Joint Owners of Accounts Loan Privacy & Indemnification Agreement**

You may receive a loan where a third party may be a joint owner of your account or you may be a joint owner of their account. In such circumstance, such joint owner may have access to information regarding your accounts with the Credit Union. Given the foregoing, you agree as follows:

1. Should you apply for individual credit in your own name and rely on your own income or assets and not the income or assets of another person as the basis for repayment of the credit required, you understand that your loan will be accounted for on the books and records of the Credit Union in conjunction with an account which may have in addition to you: joint owner(s). You acknowledge, understand and agree, this means each and every joint owner shall have the ability and right to view and receive credit transaction history and other information concerning your loan, including the fact that the loan information will be indicated on any periodic statement provided.
2. Should you apply to add a(n) joint owner(s) to your account which has an existing loan(s) on which the new joint owner(s) are not a signer, you acknowledge, understand and agree, this means each and every joint owner shall have the ability and right to view and receive credit transaction history and other information concerning your loan, including the fact that the loan information will be indicated on any periodic statement provided.
3. Should you apply for a loan with another individual who will be added as a(n) joint owner(s) to your account which has an existing loan(s) on which the new joint owner(s) are not a signer, you acknowledge, understand and agree, this means each and every joint owner shall have the ability and right to view and receive credit transaction history and other information concerning your loan, including the fact that the loan information will be indicated on any periodic statement provided.
4. Should you apply for a Share Secured or a Share Certificate Secured loan(s) with another individual(s) who has a separate account and who will pledge your funds as security for the loan(s). You acknowledge that the pledged funds will be accounted for on the books and records of the Credit Union of the other account which there are other joint owner(s). You agree to make the other owner(s) on the account aware of the pledge you are placing against the funds. You acknowledge, understand and agree, this means each and every joint owner shall have the ability and right to know the amount of the loan pledged against the funds in the joint account.

In consideration of the Credit Union allowing a loan to be under your joint account, you hereby release the Credit Union and Credit Union's associated or affiliated companies, their directors, officers, agent, employees, customers, members, and Credit Union's officers, directors, agents and employees, from all claims, liabilities, duties and obligations regarding the confidentiality and privacy of the Information and/or delivery of the Information to other joint owners.

In addition, you agree to indemnify, defend (by counsel of Credit Union's choosing) and hold LBS Financial Credit Union and Credit Union's associated or affiliated companies, their directors, officers, agents, employees, customers, and Credit Union's officers, directors, agents and employees, harmless from and against any and all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees and expenses, arising out of any claims made by due to the delivery of any information to joint owners on this account.

**P.O. Box 4860 • Long Beach, CA 90804-0860**

**562.598.9007 • 714.893.5111 • 800.527.3328**

**lbsfcu.org**

